



Policy

Social Media

Approved by Board of Trustees:

Last Updated: October 20, 2020

Last Review: October 7, 2020

The Dauphin County Library System (“The Library”) is committed to providing a safe and supportive environment for all participants engaged in library activities. Our online spaces (i.e. blog, social media, etc.) are extensions of our physical library locations.

The Library is a limited public forum; all members of the public are encouraged to discuss library services, programs, events and materials. Participating in The Library’s online spaces implies agreement with this policy and all [Library policies](#) (including its [Internet Policy](#)) which can be found at dcls.org/policies, and the Terms of Service for each individual third-party service/social media networking site.

The Library does not discriminate against any views, but reserves the right, within its sole discretion, to refuse or remove submissions or comments that are unlawful or violate this policy immediately upon discovery and without notice.

To keep our expectations simple: Be kind, curious, and respectful of this space and the time of others. Help us grow and nurture our community in a constructive manner.

The Library reserves the right to block users who have repeatedly posted in violation of this policy and its rules for posting found on The Library’s website. Users may appeal this decision in writing to the Executive Director at exec-dir@dcls.org.

Administering The Library’s social media accounts

Social media accounts representing The Library are created and approved by The Library’s designated staff. Names of groups and pages will clearly designate The Library as the page’s owner. Rules for commenting and posting can be found on The Library’s website.

Feedback

The Library values public feedback. Directions for providing feedback, including reporting violations of this policy, can be found on The Library website and social media pages.