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Building Community, Bettering Lives

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Message from the President

Smart devices, Google, text messaging, facebook: the world of accessing information is changing rapidly. In the process, it’s natural to wonder where libraries fit into the digital age.

While libraries are as old as the human desire to store and retrieve information, it shouldn’t come as a surprise that they are just as valuable to the community in the digital age as they were to Ben Franklin. After all, libraries were the original “smart device.”

But libraries adapt and remain at the heart of the community because the fundamental values that brought them about are still important today and will remain important:

- **Equal access to information**, whether you are the owner of a business trying to develop a better business plan, or unemployed and seeking job.
- **Giving our children the best start possible** through opportunities for early learning, developing a love of reading and understanding how to interact in groups.
- **A place to gather**, whether you are seeking family time, a meeting room for your club or learning something new at a library program.

As President of the Board of Trustees, I am proud of our library system and the part it plays at the heart of our community. And I’m proud to be part of a library system that still offers traditional storytimes along with free Wi-Fi access and eBooks.

91% of Americans ages 16 and older say public libraries are important to their communities according to a recent study by the Pew Research Center. Join them and us. Visit your library today!

Sincerely,

Marilynn R. Kanenson
President
Board of Trustees
Dauphin County Library System

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Service Spotlight

**Holly Etzweller, Library Manager with Dr. Barry Daub, D.P.M.**

“**Mission Statement**

The Dauphin County Library System strengthens the community by promoting literacy and providing resources and services for information, education and recreation.

It would be a very sad day if The Library ceased to function. The Library is a source of American strength stretching back to Ben Franklin. The books, journals, movies, audio materials and other resources, including the people who staff The Library, are the most wholesome, enlightening and educational resource in our community. It builds good citizens.”

Barry R. Daub, D.P.M.
Early Learning

Setting the stage for success in school

In-Library Programs
2,563 Children’s programs were produced
34,374 Children and their parents participated

Believing that there is value in every child and recognizing the importance of early learning to success in school, in 2012 The Library expanded its offering of children’s programs. Added to the much-loved Storytime offerings were Discovery Programs aimed at building particular skill sets: math and science, motor skills, color and pattern recognition, socialization and more. These programs are tied to state educational standards, including smaller class size, and are offered throughout the eight libraries in the system.

Reaching Out
7,061 children’s lives were touched by The Library through outreach visits

In addition to library visits to outreach partners including child cares, preschools, Capitol Area Head Start, and others The Library also introduced Open for Discovery crates. Funded by a grant from a local foundation, this service allows The Library to deliver age-appropriate, high quality materials to current child care partners, including resources for the staff to use in developing activities for the children in their care.

Learning in the Computer Age

At The Library, computer learning is an everyday occurrence. From specialized computers for children just beginning to work a keyboard to advice for adults on how to use your new smart device to download a free e-book, the digital world is yours to explore. You can even borrow a laptop for in-library use!

Free Public Computers
115,915 public computing sessions
788,270 searches of library databases
34,558 items downloaded

E-books and e-audio books
One of the fastest growing services at the library is the downloading of free e-books and e-audio books to e-readers and smart devices. Through the Overdrive interface, the Freading collection, and other platforms, The Library provides the downloads you are seeking.

Online Learning
In addition, The Library launched the M & T Bank Mobile Computer Lab thanks to a generous grant from M & T Bank. The 10 state-of-the-art laptop computers are available for use collectively as a computer training lab in Room B of the East Shore Area Library, or individually either in a meeting room or elsewhere in the library.
A Place to Gather
Whether it is a visit to browse for new reading material, share some family time together, meet with a particular group or attend a library event, The Library is a hub for community gathering.

Library Visits
771,883 visits to libraries

Meeting Rooms
Community groups met at The Library 637 times, an average of 50 times a month, enjoying one of the 11 community rooms available for public use. Groups using the library ranged from Piecemakers Quilt Guild to Agora Cyber Charter School to the Pennsylvania Chapter of the Sierra Club.

Special Places
In 2012, several special places for families were developed at two libraries, one in Lykens and one in Colonial Park, Harrisburg.

Dr. Henry Greenawald Room
Thanks to the generous support of the Friends of the East Shore Area Library, an outdated computer lab space was renovated and designated as a space dedicated to children’s programs. The newly renovated Dr. Henry Greenawald Room was formally opened in April.

Family Place
In 2012, the Northern Dauphin Library became a Family Place Library. As part of the project, the children’s area was improved to facilitate its use by families. The updated space features fun (and educational) toys and games that promote learning and imagination. This project was funded with Federal Library Services and Technology Act (LSTA) funds administered by the Office of Commonwealth Libraries.

Discovery Place
Thanks to the generosity of the Samuel & Gail Lindenberg Family Foundation, the children’s area at the East Shore Area Library was transformed into a Discovery Place for children and their families. Based on guidelines and suggestions from the Public Library Association’s initiative, Every Child Ready to Read, the refreshed space offers toys and resources that help children learn what they need to become readers. The space also offers better lighting, furnishings sized to accommodate small readers and a chair-and-a-half for parents to share a book with a child. It also features the Giving Tree, a wooden tree sculpture that adds fun to the space and has served as a fundraiser for The Library.
Virtual Visits
Functioning as a ninth library, The Library website served thousands of users who took advantage of the many kinds of library service available online. They checked their accounts, reserved items for pick-up, downloaded e-books, conducted research with premium databases, registered for library events and more.

581,535 visits to the website
1,157,492 pages of the website were viewed

Special Visitors
Introducing children to authors and performers offers a unique way for children to have fun while they learn. Special library programs included author visits, theater performances and other special events.

Owls, Snakes, Tarantulas and Other Creatures of the Night
Owls and snakes were on hand when ZooAmerica visited the library as part of the programs for the 2012 Summer Reading Club, Dream Big—Read! Also part of the summer reading fun were productions of Pinocchio and the Wizard of Oz by Hampstead Theater and Alice and Jimmy’s Epic Rock Dream with Adam Swartz Puppetry.

A Blue-Footed Booby
As part of the Joan Y. Leopold Children’s Book Week Celebration, Dwayne Magee and Adam Ardit, author and illustrator of A Blue-Footed Booby Named Solly McBoo, visited The Library. Families who attended learned Solly’s message of acceptance and every family that attended received a free book!

Children exhibit expert drawing skills during Joan Y. Leopold Children’s Book Week Celebration

Dwayne Magee, author and Adam Ardit, illustrator

It’s what’s inside of a bird that counts!
Your Library At-a-Glance

<table>
<thead>
<tr>
<th>Public Library</th>
<th>Hours Per Week</th>
<th>Items in Collection</th>
<th>Size (sq. feet)</th>
</tr>
</thead>
<tbody>
<tr>
<td>AFL</td>
<td>43</td>
<td>45,306</td>
<td>12,441</td>
</tr>
<tr>
<td>ESA</td>
<td>65</td>
<td>133,793</td>
<td>32,000</td>
</tr>
<tr>
<td>EV</td>
<td>41</td>
<td>37,374</td>
<td>6,000</td>
</tr>
<tr>
<td>JOH</td>
<td>25/37</td>
<td>19,171</td>
<td>2,928</td>
</tr>
<tr>
<td>KL</td>
<td>45</td>
<td>46,904</td>
<td>6,000</td>
</tr>
<tr>
<td>MOM</td>
<td>40</td>
<td>35,668</td>
<td>6,300</td>
</tr>
<tr>
<td>MRL</td>
<td>40</td>
<td>34,723</td>
<td>14,000</td>
</tr>
<tr>
<td>ND</td>
<td>35</td>
<td>23,311</td>
<td>6,300</td>
</tr>
</tbody>
</table>

119,430 . . . . . . library cardholders

11,741 . . . . . . new library cards issued

1,250,984 . . . items borrowed

• 506,082 Juvenile items borrowed
  (does not include eBooks/eAudio)

• 710,344 Adult items borrowed

34,764 . . . . . . people attended 2,584 programs

376,252 . . . . . . items in library collection
Expense

Total: $6,710,728

Collections: buying, cataloging, managing and housing library collections $1,888,366

District: providing delivery, reference support and other services to the libraries in the Capital Area Library District $641,432

Programming: in-library programs, outreach, training and workshops for the public $1,234,018

Internet & Technology: purchase and maintenance of equipment, connection fees, and services related to Internet access and catalog automation $1,188,500

Reference: providing reference staff and service, excluding reference collections $903,925

Buildings: funds for building repairs and upkeep $844,486

Revenue

Total: $6,710,728

Dauphin County: includes income from Dauphin County, plus additional revenues from Lower Paxton Township $4,591,097

State Aid: income provided by the Commonwealth of Pennsylvania designed to support and maintain the operating budget, provide incentive for local support and assist with county and district wide operations $1,336,575

Operating: income from fines, fees and related sources $280,166

Donations: gifts from individuals and organizations $276,906

Grants: one-time grants for specific projects from the Commonwealth of Pennsylvania and other sources $107,008

Interest: interest earned on all DCLS funds $56,917

Trust: annual disbursements from trusts $62,059
Thank You!

Your gifts bought books and resources for sharing, produced programs for fun and learning and kept The Library “Open for Discovery!”

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